

THE PRESIDENCY REPUBLIC OF SOUTH AFRICA

SECTION 14 MANUAL

In terms of Section 14 of the Promotion of Access to Information Act, 2000 (Act 2 of 2000)

I. DOCUMENT CONTROL INFORMATION

I.I. DOCUMENT VERSION CONTROL

Document Title	Manual for Access to Information in terms of the Promotion of Access to Information Act, 2000 (Act 2 of 2000)
Document Number	PAI-1400
Document Version	3.0
Status	Approved
Document Date	February 2021
Review cycle	Triennially
Replaces	2.0
Due date for next review	I November 2023
Document Owner	Director-General
Approval Authority	Chief Operations Officer
Document Custodian	Chief Director (CD): Office of the Chief Operations Officer
Effective date of approval	Immediately upon approval
Brief Summary	This Manual is a public document which contains, amongst other things, information relating to the functions of, how to obtain information from and an index of information and records held by The Presidency.

I.2. REVISION HISTORY

Revision	Initiated/Revised by	Unit	Description of Change	Date
0.1	CD: COO's Office	Office of the COO	First Issue	21 July 2015
2.0	CD: COO's Office	Office of the COO	Second Issue	12 September 2017
3.0	CD: COO's Office	Office of the COO	Third Issue	2 March 202 I

I.3. APPROVED BY

Initials and Surname	Designation	Date
MrThulani Mdakane	Acting Chief Operations Officer	2 March 2021

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I. FOREWORD BY THE DIRECTOR-GENERAL

The Presidency, in compliance with the Promotion of Access to Information Act (PAIA), 2000 (Act 2 of 2000), has prepared a manual to facilitate the public's access to information held by The Presidency. This manual will provide the public with guidelines for accessing information. Such a process will stimulate and sustain the essential need for fostering informed public participation in the decision-making process of The Presidency and other public bodies. It will also serve as a mechanism for The Presidency in implementing its executive mandate of ensuring the timely and effective implementation of national legislation and the promulgation of that legislation.

The Act was legislated to give meaning to the constitutional imperative stipulating the public's right of access to any information held by the State and that held by another person, requiring the exercise or protection of any rights. The passage of this Act gives substance to the constitutional requirements of transparency, effective governance and accountability by government.

In preparing this manual, The Presidency and government as a whole will be advancing the practice of transparency and good governance. In promoting a transparent government, The Presidency acknowledges that there will be limitations within the overall promotion of good governance through transparency. Such limitations are acknowledged within the provisions of the Act, as it specifies circumstances under which there would be limited or restricted access to government information. These situations would include those:

- aimed at protecting privacy;
- pertaining to commercial confidentiality; and
- relating to the promotion of effective, efficient and good governance.

Application of these limitations will be done in a manner that will balance the right of access with the rights contained in the Bill of Rights in Chapter 2 of the Constitution of the Republic of South Africa of 1996.

1 Monje

Ms Lusanda Mxenge Acting Director-General and Secretary of the Cabinet The Presidency

2. CONSTITUTIONAL MANDATE OF THE PRESIDENCY

The Presidency derives its mandate from the Constitution of the Republic of South Africa of 1996, as amended.

The Constitution is the supreme law of the Republic of South Africa. Along with the Bill of Rights, the Constitution forms the legal foundation of a democratic South Africa and sets out the rights and duties of its citizens, and defines the structure of the government.

The mandate of The Presidency is directly informed by the aforementioned Constitution, specifically:

- The Constitution of the Republic of South Africa, Act 108 of 1996, as amended, is the supreme law of the Republic. Along with the Bill of Rights, the Constitution forms the legal foundation of a democratic South Africa and sets out the rights and duties of its citizens and defines the structure of the government. The Presidency houses the President and the Deputy President of the Republic, and is therefore a unique institution in the Public Service. It is in this constitutional context that the broad parameters of the role and responsibilities of The Presidency are defined.
- The Presidency exists to service the President and the Deputy President in the execution of their constitutional responsibilities and duties, as articulated in Chapter 5 of the Constitution. Chapter 5 of the Constitution defines the President as the Head of State and Head of the National Executive. His primary responsibility is to uphold, defend and respect the Constitution as the supreme law of the Republic as well as to promote the unity of the nation and that which will advance it.
- Section 85 of the Constitution confers the executive authority of the Republic on the President. The Presidency's strategic posture should as a result reflect these functions of the President and the National Executive he leads.

The mandate of The Presidency is to enable the principals in The Presidency to perform their assigned responsibilities and duties.

This constitutional context then defines the broad parameters of the role and responsibilities of The Presidency as an organisation, namely: to service the President and the Deputy President in the execution of their constitutional responsibilities and duties.

The Presidency's strategic posture, as a result, reflects these functions of the President and the National Executive under his leadership. In this regard, The Presidency must ensure that critical strategic and administrative support functions are in place, procedures and mandatory rules are in place and followed, and that skilled staff are recruited and retained to execute the strategy of the organisation in support of the principals.

OUR AIM

The aim of The Presidency is:

To serve as the centre for strategic coordination, leadership and supervision of government in implementing the government programme, as guided by constitution and electoral mandate.

In response to the aim of The Presidency and the strategic imperatives of Government; the vision, mission and values of The Presidency are then formulated to provide overall direction and inspiration in meeting and exceeding the objectives of the mandate.

OUR VISION

In support of our aim, The Presidency Strategic Plan reflects the vision of The Presidency as:

Excellence in governance and in providing leadership to the state and society

OUR MISSION

In achieving the above vision, The Presidency describes its mission as follows:

As the apex of government in South Africa, The Presidency strives to fully realise the strategic agenda of government and to lead:

- Efforts to support economic transformation and job creation;
- Efforts to improve access to education, skills and health;
- Efforts to consolidate the social wage through reliable and quality basic services;
- Efforts to enhance spatial integration and local government service delivery;
- Efforts to mobilise society, and build social cohesion and safe communities;
- Efforts to build a capable, ethical and developmental state; and
- Efforts to advance South Africa's national interests and to build a better Africa and better world.

OUR STRATEGIC OUTCOMES

In the approved Strategic Plan 2020-2025, The Presidency has defined five strategic outcomes to enable the organisation to effectively focus and prioritise its work in delivering on its mandate and mission. These are:

- Social cohesion, national unity and social transformation promoted through effective leadership and coordination of efforts.
- 2) Enhanced governance, state capacity and service delivery through effective leadership and coordination of efforts.
- 3) Facilitated Investment, trade promotion, economic growth and job creation through effective leadership and coordination of efforts.
- 4) Advanced South Africa's global and continental relations through effective leadership and coordination of efforts.
- 5) Functional, effective and integrated Presidency's administrative systems towards an organisation enabled to achieve its outcomes.

OUR VALUES

The values and principles that underpinThe Presidency's pursuit of its vision and mission are predicated on the principles of Batho-Pele and aligned to the values and principals presented in Section 195 of the Constitution, as follows:

Presidency Value	What it means in Practice
Dedication	Living this value means that The Presidency will seek to:
	Demonstrate commitment;
	 Do what is needed to get the work done; and
	• Be selfless, resolute, purposeful and steadfast.
Discipline	Living this value means that The Presidency will seek to:
	 Exercise self-control and work with decorum;
	 Display punctuality, reliability, dependability and a
	commitment to meet deadlines;
	 Work with courtesy and respect; and
	 Seek to make all stakeholders feel valued.
Ethical	Living this value means that The Presidency will seek to:
Leadership/	 Value openness, honesty, consistency and fairness;
Integrity	 Act in good faith in all day to day activities and
	display humility;
	• Have a commitment to ethics, and focus on justice
	and fairness; and
	• Exercise care not to disclose confidential
	information.
Accountability	Living this value means that The Presidency will seek to:
	 Take responsibility and act in a transparent manner;
	and
	Create communication channels for stakeholder
	engagement.
Diligence	Living this value means that The Presidency will seek to:
	Demonstrate commitment
	• Do what is needed to get the work done; and
	• Be selfless, resolute, purposeful and steadfast

Presidency Value	What it means in Practice
Service Excellence	Living this value means that The Presidency will seek to:
	• Be results-oriented and cost effective in its work;
	• Understand customer needs, respond timeously,
	efficiently and effectively to customer queries and
	requests; and
	• Strive for quality and high performance.
Innovation	Living this value means that The Presidency will seek to
	Be creative and provide new ideas
Responsiveness	Living this value means that The Presidency will seek to
	 Take initiative in providing solution
	 Adopt to change realities
	Be creative and provide new ideas
Professionalism	Living this value means that The Presidency will seek to
	 Exhibit competency in discharging duties and
	responsibilities
	Demonstrate ethical values and honesty

3. STRUCTURE OF THE PRESIDENCY

3.1 BACKGROUND

The Presidency has undergone significant changes to play the national strategic role expected of the Office. The President, as the Executive Authority, has delegated this responsibility to the Director-General (DG) of The Presidency. The DG's role is to strategically assist in the supervision and coordination of government's programmes. In turn the DG of The Presidency, has delegated his responsibility as the Accounting Officer to the Chief Operations Officer (COO) in terms of the Public Finance Management Act, 1999 (Act 1 of 1999).

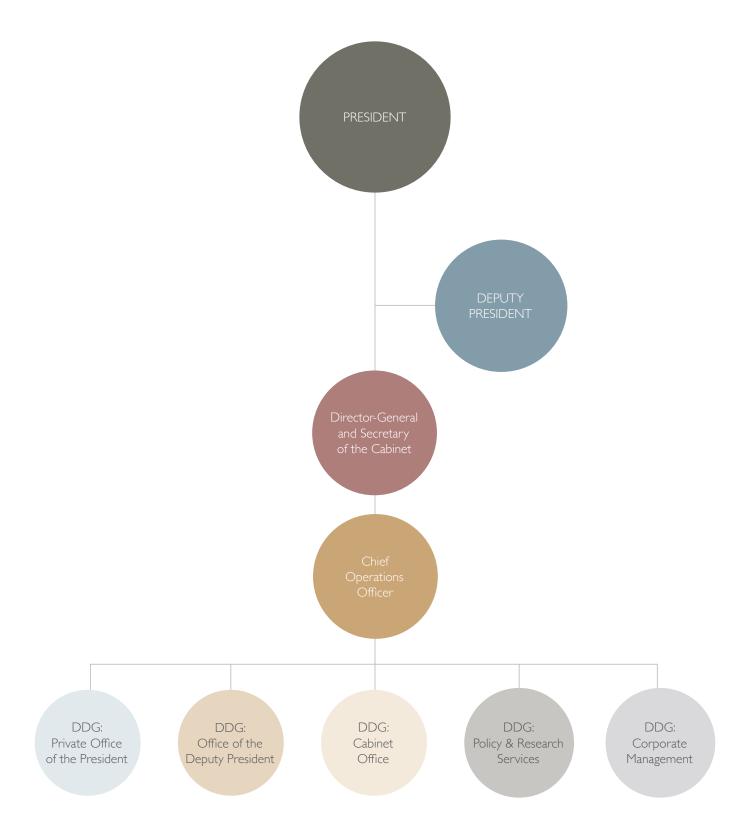
3.2 LEADERSHIP OF THE PRESIDENCY

The leadership of The Presidency is composed of the following:

- Mr Cyril Ramaphosa (President)
 Mr David Mabuza, MP (Deputy President)
 Ms Lusanda Mxenge (Acting Director-General and Deputy Director-General: Cabinet Office)
 Mr Thulani Mdakane (Acting Chief Operations Officer)
 Ms Roshene Singh (Deputy Director-General: Private Office of the President)
 Mr Thamsanqa Ngwenya (Head: Office of the Deputy President)
- Ms Matsietsi Mokholo
 (Deputy Director-General: Corporate Management)
- Mr Lawrence Matemba (Acting Head: Policy & Research ServicesDr Kgosientsho Ramokgopa
 - (Head: Investment and Infrastructure Office)

3.3 ORGANISATIONAL STRUCTURE

The organisational structure of The Presidency is as follows:



In terms of its approved budget structure, The Presidency is constituted by the following programmes and sub-programmes:

Sub-Programme Structure	Purpose	
I.I Management	Provide strategic leadership, management and support services to the department.	
1.2 Private Office of the President	Provides strategic executive and personal support to the President in the execution of his Constitutional responsibilities and in leading the work of governmen	
1.3 Office of the Deputy President	Provides support to the Deputy President in executior of his responsibilities towards the attainment of the electoral mandate and the Presidency's mission.	
2.1 Cabinet Office	Provide strategic and administrative support to allow Cabinet to foster accountability and policy coherence	
	through integrated planning, policy coordination and the implementation of the strategic agenda of Government.	
3.1 Economy trade and Investment	To promote policy coherence within economy, trade and investment policies and programmes.	
3.2 Security & International Relations	To promote policy coherence within security and international relations sector.	
3.3 Infrastructure & Budget Support	To promote policy coherence within the strategic infrastructure programme and budget support.	
3.4 Social protection & Human Capital Development	To promote policy coherence within social protection and human capital development.	
3.5 Intervention & Rapid Response	To provide support to government interventions.	
3.6 Governance & Institutional Development	To promote policy coherence within governance and institutional development.	
3.7 Socio-Economic Impact	To provide support on policy initiatives, legislation and	
	 1.1 Management 1.2 Private Office of the President 1.3 Office of the Deputy President 2.1 Cabinet Office 3.1 Economy trade and Investment 3.2 Security & International Relations 3.3 Infrastructure & Budget Support 3.4 Social protection & Human Capital Development 3.5 Intervention & Rapid Response 3.6 Governance & Institutional Development 	

4. CONTACT DETAILS OF THE INFORMATION OFFICER AND DEPUTY INFORMATION OFFICER

In terms of the PAIA, Act 2 of 2000, the DG of The Presidency is the Information Officer. The COO has been delegated the responsibilities of the Information Officer and assigned as the Deputy Information Officer. Their contact details are as follows:

4.1 INFORMATION OFFICER

Acting Director-General and Secretary of the Cabinet

Ms Lusanda Mxenge Private Bag X1000 Pretoria 0001 *Or* Union Buildings Government Avenue Pretoria **Tel:** 012 300 5354 **Fax:** 086 687 5354 **Email:** Informationofficer@presidency.gov.za

4.2 DEPUTY INFORMATION OFFICER

Acting Chief Operations Officer

Mr Thulani Mdakane Private bag X1000 Pretoria 0001 Or Union Buildings Government Avenue Pretoria Tel: 012 300 5376 Fax: 086 687 2230 Email: Informationofficer@presidency.gov.za

5. GUIDE OF THE SOUTH AFRICAN HUMAN RIGHTS COMMISSION (SAHRC) ON HOW TO USE THE ACT

The guide on how to use the PAIA, Act 2 of 2000 is available from the SAHRC. Enquiries can be directed to:

SAHRC

PAIA Unit Research and Documentation Department Private Bag X2700 Houghton 2041 Tel: 011 877 3600 Fax: 011 403 0682 Email: PAIA@sahrc.org.za Website: www.sahrc.org.za

6. ACCESS TO RECORDS

The information contained in the manual provides guidance on how the public can gain access to records in the possession of or under the control of The Presidency.

6.1 PURPOSE OF THE ACT

The purpose of the Act is to give effect to the constitutional right of access to any information held by the State and any information that is held by another person and that is required for the exercise or protection of any rights.

Only records referred to in the Act can be requested, and the request as well as the response thereto should comply with the provisions of the Act.

Any existing recorded information may be requested:

- regardless of form or medium;
- in the possession or under the control of The Presidency or another public body; and
- whether or not it was created by The Presidency.
- A requester must be given access to a record if:
- the Act applies to such record;
- the requester complies with all the procedural requirements in the Act relating to the request for access to a record; and
- access to the record is not refused on any ground of refusal as mentioned in the Act.

A complete list of records that can be found in The Presidency is in **Annexure C** of this manual.

6.2 HOW DOES ONE REQUESTS ACCESS TO RECORDS

- A requester must use the form that has been printed in the *Government Gazette*. A copy of the form is attached to the manual as **Annexure A**.
- If a requester is unable to read or write or has a disability, then he/she can make the request for the record orally. The Presidency will assist requesters who are unable to read or write or have a disability by filling the prescribed form on their behalf. The requester will then be given a copy of the request (Form in which access is requested).
- The requester must also indicate if the request is for a copy of the record or if the requester wants to inspect the record at The Presidency's premises.
- Alternatively, if the record is not in the form of a hard copy, it can be viewed in the requested form, where possible.
- If a person asks for access in a particular form then the requester should get access in the manner that has been asked for. This is unless doing so would interfere unreasonably with the running of The Presidency or damage the record or infringe a copyright not owned by the State.

• If a requester is asking for the information on behalf of somebody else, the capacity in which the request is being made should be indicated. To prevent the abuse of the Act, The Presidency reserves the right to ask proof of authority to make the request on behalf of another.

6.3 WHERE REQUESTS SHOULD BE SUBMITTED

- Requests for records should be submitted to the Information Officer or Deputy Information Officer (Contact details for the officers have been provided).
- For security reasons, requesters who want to deliver the requests to the Union Buildings and/or Tuynhuys will be required to produce positive proof of identity.

6.4 PRESCRIBED FEES

The Act provides for two types of fees:

- A request fee which is a standard fee; and an access fee which must be calculated by taking into account reproduction costs, search and preparation time and cost, as well as postal costs (The list of these fees can be found as **Annexure B**).
- The prescribed fees shall be paid be deposited into The Presidency's bank account as provided below:

Account name: The Presidency Bank: First National Bank Branch code: 253145 Branch name: FNB, Corporate, Pretoria Account no: 62025557143 Reference: PAIA and the requester's name

Please email the proof of payment to InformationOfficer@presidency.gov.za

- Within <u>five days</u> of receiving the request, the Information Officer shall by notice, require the requester other than a personal requester, to pay the prescribed request fee (if any), before further processing of the request.
- If a search for the record has been made and the preparation of the record for disclosure, including arrangement to make it available in the requested form, requires more than the hours prescribed in the regulations for this purpose, the Information Officer shall notify the requester to pay as a deposit the prescribed portion of the access fee, which would be payable if the request is granted.
- A requester whose request for access to a record has been granted, must pay an access fee for reproduction and for search and preparation, and for any time reasonably required in excess of the prescribed hours to search for and prepare the record for disclosure, including making arrangements to make it available in the requested form.
- If a deposit has been paid in respect of a request for access, and the request is refused, then the Information Officer concerned must repay the deposit to the requester.

6.5 GRANTING/REFUSAL OF REQUESTS

All requests for access shall be considered, and the granting and refusal thereof shall be in line with the provisions of the Act.

6.6 APPEAL

In a case where the request is refused, the requester shall be entitled to lodge an internal appeal against a decision of the Information Officer, with the relevant authority. Details of the Relevant Authority are as follows:

Minister in The Presidency

Private Bag ×1000 Pretoria 0001 Tel: 012 300 5376 Fax: 086 683 2230

6.7 MANNER OF APPEAL AND APPEAL FEES

An appeal must be lodged in the prescribed form (Annexure D) and within the prescribed period. The prescribed periods are as follows:

- within sixty (60) days;
- if notice to a third party is required, within thirty (30) days after notice is given to the appellant of the decision appealed against; or if notice to the appellant is not required, after the decision was taken.

The appeal must be delivered or sent to the Information Officer of The Presidency at the address provided.

The appeal must identify the subject of the appeal and state the reasons for the internal appeal, and may include any other relevant information known to the appellant.

If, in addition to a written reply, the appellant wishes to be informed of the decision of the internal appeal in any other manner, he/she must state that manner and provide the necessary particulars to be so informed.

There are no appeal fees to be paid by the requestor.

7. REQUIREMENTS PERTAINING TO THE PROCESSING OF PERSONAL INFORMATION

The Protection of Personal Information Act, 2013 (Act 4 of 2013) gives effect to section 14 of the Constitution which provides that everyone has the right to privacy. The Act promotes the protection of personal information processed by public and private bodies and seeks to balance the right to privacy against other rights, such as access to information.

The Act has been put into operation incrementally, with a number of sections of the Act having been implemented since April 2014. Sections 2 to 38; sections 55 to 109; section 111; and section 114 (1), (2) and (3) commenced with effect from 1 July 2020.

8. UPDATING OF THE MANUAL

The Presidency shall, if necessary, update and publish its manual triennially or when there are changes in the Administration to ensure its continued application and relevance.

9. AVAILABILITY OF THE MANUAL

This manual is in the interim available in English only, in the following manner:

- Posted onto The Presidency website: www.presidency.gov.za.
- Submitted to the SAHRC.

Approved

Anda

Mr Thulani Mdakane Acting Deputy Information Officer Date: 2 March 2021

ANNEXURE A

FORM A

REQUEST FOR ACCESS TO RECORD OF PUBLIC BODY

(Section 18 (1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)

[Regulation 6])

FOR DEPARTMENTAL USE		
	Re	eference number:
Request received by Deputy Information Officer) on		(state rank, name and surname of Information Officer / (place).
Request fee (if any):	R	
Deposit fee (if any):	R	
Access fee:	R	
SIGNATURE OF PAIA ADMINIST	RATOR	

A. Particulars of public body

The Information Officer / Deputy Information Officer
The Presidency: RSA
Private Bag X 1000
Pretoria
0001

Facsimile: (086) 687 2230 Email: InformationOfficer@presidency.gov.za

B. Particulars of person requesting access to the record

- (a) The particulars of the person who requests access to the record must be given below
- (b) The address and / or fax number in the Republic to which the information is to be sent must be given
- (c) Proof of capacity in which the request is made, if applicable, must be attached

Full names and surname:			
Identity number:			
Postal address:			
Fax number:			
Telephone number:			
e-mail address:			

Capacity in which request is made, when made on behalf of another person:

C. Particulars of person on whose behalf request is made

This section must be completed only if a request for information is made on behalf of another person

Full names and surname:	
Identity number:	

D. Particulars of record

(a)	Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to
	be located.
(b)	If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional
	folios.

I. Description of record or relevant part of the record:

2. Reference number, if available: ____

3. Any further particulars of record:

4. How urgent is the record required? Please state reasons for urgency.

E. Fees

(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee of R35-00 has been paid

(b) You will be notified of the amount required to be paid as the request fee

(c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record

(d) If you qualify for exemption of the payment of any fee, please state the reason for exemption

Reason for exemption from payment of fees:

F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 below, state your disability and indicate in which form the record is required						
Disability:			Form in which record is required:			
(b) Access in the for granted in anoth	your request for access m requested may be re	fused in certain circum	stances. In such a case	you will be informed if	access will be	
I. If the record is i	n written or printed fo	orm:		1		
	Copy of record*			Inspection of record	1	
2. If the record consists of visual images (this includes photographs, slides, video recordings, computer generated images, sketches, etc)						
	View the images		Copy of the images*		Transcription of the images*	
3. If record consist	s of recorded words o	or information which (can be reproduced in	sound		
	Listen to the soundtrack (audio cassette)			Transcription of soundtrack* (Written or printed document)		
4. If record is held on computer or in an electronic or machine-readable form						
	Printed copy of record*		Printed copy of information derived from the record*		Copy in computer readable form* (stiffy or compact disk)	
*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? YES NO Postage is payable YES NO						
Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available						
In which language would you prefer the record?						

G. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved / denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

Signed at _____ this _____ day of _____ 20_.

SIGNATURE OF REQUESTER/PERSON ON WHOSE BEHALF REQUEST IS MADE

ANNEXURE B

FEES SCHEDULE

a) For every photocopy of an A4-size page or part thereof Image: Compart of the every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form. (b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form. Image: Compart of the every photocopy of an A4-size page or part thereof held on a computer or in electronic or machine-readable form. (c) For copy in a computer-readable on Image: Compart disk Image: Compart disk (d) For a transcription of visual images Image: Compart disk Image: Compart disk (e) For a copy of visual images Image: Compart disk Image: Compart disk (f) For an A4-size page or part thereof Image: Compart disk Image: Compart disk (f) For an A4-size page or part thereof Image: Compart disk Image: Compart disk (f) For an A4-size page or part thereof Image: Compart disk Image: Compart disk (f) For an A4-size page or part thereof Image: Compart disk Image: Compart disk (f) For every photocopy of an A4-size page or part thereof held on a computer or in electronic or machine readable form Image: Compart disk Image: Compart disk (f) For a transcription of visual images Image: Compart disk Image:	Fee for a copy of the manual as contemplated in Regulation 5(c) for ever y photocopy of an A4-size page or part thereof.	R0-60
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 a. Six hours as the hours to be exceeded before a deposit is payable b. One third of the access fee is payable as a deposit by the requester 	(f) To search for and prepare the record for disclosure, for each hour or part of an hour, excluding the first hour, reasonably required for such search and preparation	R15-00 for each hour
3. The actual postage is payable when a copy of a record must be posted to a requester		
	3. The actual postage is payable when a copy of a record must be posted to a requester	

ANNEXURE C

RECORDS HELD IN THE PRESIDENCY

- National Symbols
- National Orders
- Press statements
- The Presidency Principals profiles
- Strategic Plans
- Annual Reports
- Budgets
- Financial statements
- Medium Term Expenditure Framework
- Service delivery improvement plan
- Service charters and Standard Operating Procedures
- Policies and manuals
- Unclassified Minutes of meetings and registers
- Performance Management Documents
- Personnel files
- Financial disclosures of the Senior Management Service
- Internal newsletters and magazines
- Records of workshops and conferences
- Contract with suppliers
- Independent Commission for the Remuneration of Public Office Bearers Annual Review
- Register of members of the executive's interests Public Section
- Annual Review: Salaries and allowances of Public Office Bearers
- Standards and Code of Ethics
- President's Annual Programme
- Deputy President's Annual Programme
- Speeches of the President, Deputy President and Minister
- Responses to Parliamentary Questions
- Branch Operational Plans
- Annual Performance Plan
- Parliamentary Programme
- Tenders and vacancies
- Information relating to training of staff
- Internal newsletters
- Asset Registers

ANNEXURE D

FORM B

NOTICE OF INTERNAL APPEAL

(Section 75 of the Promotion of Access to Information Act 2000 (Act No. 2 of 2000)) [Regulation 8]

STATE YOUR REFERENCE NUMBER:

.....

A. Particulars of public body

The Information Officer: Ms Lusanda Mxenge (Acting Director-General and Secretary of the Cabinet)

or

The Deputy Information Officer: Mr Thulani Mdakane (Acting Chief Operations Officer)

The Presidency: RSA Private Bag X1000 Pretoria 0001 South Africa Tel: (012) 300 5376 Fax: (086) 683 2230 www.thepresidency.gov.za informationofficer@po.gov.za

B. Particulars of requester/third party who lodges the internal appeal

(a) The particulars of the person who lodge the internal appeal must be given below.

- (b) Proof of the capacity in which appeal is lodged, if applicable, must be attached.
- (c) If the appellant is a third person and not the person who originally requested the information, the particulars of the requester must be given at C below.

Full names and surname:	
Identity number:	
Postal address:	
Fax number:	
Telephone number:	
e-mail address:	

Capacity in which request is made, when made on behalf of another person:

C. Particulars of requester

This section must be completed ONLY if a third party (other than the requester) lodges the internal appeal.

D. The decision against which the internal appeal is lodged

Mark the de	Mark the decision against which the internal appeal is lodged with an X in the appropriate box:		
	Refusal of request for access		
	Decision regarding fees prescribed in terms of section 22 of the Act		
	Decision regarding the extension of the period within which the request must be dealt with in terms of section 26(I) of the Act		
	Decision in terms of section 29(3) of the Act to refuse access in the form requested by the requester		
	Decision to grant request for access		

E. Grounds for appeal

If the provided space is inadequate, please continue on a separate folio and attach it to this form. You must sign all the additional folios.

State the grounds on which the internal appeal is based:

State any other information that may be relevant in considering the appeal:

F. Notice of decision on appeal

You will be notified in writing of the decision on your internal appeal. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

State the manner:

Particulars of manner:

Signed at ______ this _____ day of _____ 20_.

SIGNATURE OF APPLICANT

FOR DEPARTMENTAL USE:

OFFICIAL RECORD OF INTERNAL APPEAL

Appeal received on(date) by(state rank, name and surname of Information Officer/Deputy Information Officer).

Appeal accompanied by the reasons for the Information Officer's/Deputy Information Officer's decision and, where applicable, the particulars of any third party to whom or which the record relates, submitted by the Information Officer/Deputy Information Officer on (date) to the relevant authority.

OUTCOME OF APPEAL:

DECISION OF INFORMATION OFFICER/DEPUTY INFORMATION OFFICER CONFIRMED/NEW DECISION SUBSTITUTED.

NEW DECISION:

RELEVANT AUTHORITY

.....

DATE

RECEIVED BY THE INFORMATION OFFICER/DEPUTY INFORMATION OFFICER FROM THE RELEVANT AUTHORITY ON (date):